


## Triple E Duplicate Prodct Name/Code Issue

- The product submissions screen at Step 2 of the individual product submission is shown below. This requires the entry of a **Product Name** and a **Product Code**.



You are here > Home > Your Business > Triple E Product Register > Triple E Account

Logged in as:  
[Logout >](#)

- > Triple E Product Register
  - > Triple E Product Search
  - > Triple E Account
  - > My Products
  - > Edit details
  - > Contact Us

### PRODUCT SUBMISSION STEP 2: Individual Upload

STEP 1  
[Check product eligibility](#)

STEP 2  
**SUBMIT ELIGIBLE PRODUCTS**

SEI STEP  
Processing submission

STEP 3  
[Provide specified documentation](#)

1. SELECT PRODUCT CATEGORY ✓

2. COMPLETE DETAILS & SUBMIT ✓

Please refer to the [Submission Process guidelines](#) for assistance on submitting products

**Note:** If you do not receive a confirmation e-mail after you submit products online then the process was not successful and you must retry.

Related links:

**Individual Product Submission**

**Selected Category:** Electric and Alternative Fuel Vehicles

**Selected Technology:** Electric Vehicles and Associated Charging Equipment

**Selected Programme(s):** Triple E, ACA

Fields marked with an astrisk(\*) are mandatory

Product Name\*  ?

Product Code\*  ?

Short Description\*  ?

Link to Technical Description\*  (www.data.com)

steve

?     ?

If a supplier is not listed, you can register their name here

Please chose only one of the following product types\*

- Battery Electric Vehicle
- Hybrid Electric Vehicle
- Plug-in Hybrid Vehicle
- Electric Vehicle Charging Equipment - Commerical ACA Applications
- Electric Vehicle Charging Equipment - SEAI Grant Eligible Applications

Electric Motor Size  (kW) ?

Combustion Motor Size  (kW)

Combined Motor Size  (kW)

Rated Range  (km) ?

CO<sub>2</sub> Emissions  (g/km) ?

Urban efficiency  (L/100km)

Extra-urban efficiency  (L/100km)

2. Where a product has been previously registered with SEAI for Triple E or ACA, the online submission system will not accept a new duplicate submission having the same product code or product name

An error, as shown below, will be returned and it will not be possible to complete the submission.

The screenshot shows the SEAI website interface for the Triple E Product Register. The user is logged in and viewing the 'PRODUCT SUBMISSION STEP 2: Individual Upload' page. A progress bar indicates the current step is 'SUBMIT ELIGIBLE PRODUCTS'. Below the progress bar, a note states: 'Please refer to the Submission Process guidelines for assistance on submitting products'. A red-bordered box contains the following error message: 'Some errors have occurred in your submission'. The errors listed are: 'The Product Code already exists.' and 'The Product Name already exists.'. Below the error message, there are two input fields: 'Product Name\*' and 'Product Code\*', both with 'Example' text and a help icon. The asterisk indicates that these fields are mandatory.

3. To workaround this 'duplicate product issue' simply change the Product Code and Product Name by adding **\_EVGrants** to the end of the Product Name and Product Code as shown below

seai SUSTAINABLE ENERGY AUTHORITY OF IRELAND

You are here > Home > Your Business > Triple E Product Register > Triple E Account

Logged in as: [Logout](#)

**PRODUCT SUBMISSION STEP 2: Individual Upload**

STEP 1: Check product eligibility → **STEP 2: SUBMIT ELIGIBLE PRODUCTS** → SEI STEP: Processing submission → STEP 3: Provide specified documentation

1. SELECT PRODUCT CATEGORY ✓ 2. COMPLETE DETAILS & SUBMIT ✓

Please refer to the [Submission Process guidelines](#) for assistance on submitting products

**Note:** If you do not receive a confirmation e-mail after you submit products online then the process was not successful and you must retry.

Related links:

**Individual Product Submission**

**Selected Category:** Electric and Alternative Fuel Vehicles  
**Selected Technology:** Electric Vehicles and Associated Charging Equipment  
**Selected Programme(s):** Triple E, ACA

**Some errors have occurred in your submission**

- The Product Code already exists.
- The Product Name already exists.

Fields marked with an astrisk(\*) are mandatory

Product Name\*  ?

Product Code\*  ?

steve

?  ?

If a supplier is not listed, you can register their name here

Please chose only one of the following product types\*

Battery Electric Vehicle  
 Hybrid Electric Vehicle  
 Plug-in Hybrid Vehicle  
 Electric Vehicle Charging Equipment - Commercial ACA Applications  
 Electric Vehicle Charging Equipment - SEAI Grant Eligible Applications

Electric Motor Size  (kW) ?

Combustion Motor Size  (kW)

Combined Motor Size  (kW)

Rated Range  (km) ?

CO<sub>2</sub> Emissions  (g/km) ?

Urban efficiency  (L/100km)

Extra-urban efficiency  (L/100km)

- You should then receive the following confirmation screen once the submission has been accepted.

The screenshot shows the SEAI website interface. At the top right, there is a search bar with a magnifying glass icon and a 'SEARCH' button. The SEAI logo is in the top left. Below the logo, a breadcrumb trail reads: 'You are here > Home > Your Business > Triple E Product Register > Triple E Account'. A 'Logged in as:' box contains a 'Logout >' link. A green sidebar menu on the left lists: '> Triple E Product Register', '> Triple E Product Search', '> Triple E Account', '> My Products', '> Edit details', and '> Contact Us'. The main content area is titled 'PRODUCT SUBMISSION STEP 2: Individual Acknowledgement'. Under 'Related links:', it says 'Thank you steve. You have successfully uploaded 1 product.' and 'As SEAI checks products from all product providers for compliance, please ensure that you have read and understood the eligibility criteria and have the required documentation available for inspection.' Below this, it states: 'If your product is sold with associated product components which act together as a system (meters, batteries, inverters etc.) Please download and fill in this [component list template](#). It will be required at the backup development stage of the process.' At the bottom of the main content area, there are two buttons: 'Return to Triple E account homepage' and 'Submit further products'.

- If you require any assistance with this duplicate product submission, please contact the Triple E Team via email to [Triplee@seai.ie](mailto:Triplee@seai.ie)***